Having Trouble Signing into SSO?

- 1. First verify that you are connected to your home internet. This can be done multiple way's, but the easiest way is to open the edge browser. And try a search for anything. If it returns result's, then you are connected.
- 2. Now that connection has been verified make sure that you are on the correct site. Type this:



Password				

3. This should allow you to connect. If it doesn't the last thing you can try is clearing your browser cache and history.

In the Edge Browser Click:

• • •

Then mouse over History & Click Clear browsing data.

 \times

Then choose "Time Range" & "All Time" & check all boxes and then press the blue Clear now button:

Clear browsing data



Once its complete close the Edge browser and then Try step #2 again.

If step #3 is attempted and it still doesn't work tand this is not a personal device and a school-issued device then you should call the Broward Support Center 754-321-0569. If it's a personal device then it's possible that the student's password is not correct and will need to be changed and you should call the Broward Support Center 754-321-0569.